



WELCOME TO KINECT PHYSIOTHERAPY

Kinect Physiotherapy would like to welcome you to our practice. Our goal is to get you feeling and moving better. The rehab program you will begin today is designed specifically for you based on your needs and input. Our staff is committed to helping you achieve your goals. To get maximum benefit from your therapy program in the quickest way we need to work together as a team.

To obtain your goal, it is imperative that you attend and fully participate in all sessions you schedule, and actively perform your home exercise program and let us know if you have any difficulties. We regularly communicate with your referring doctor to keep them updated regarding your progress. We know things can interfere with day-to-day life, but complying with your program is essential and missing appointments can adversely affect the rehab process by slowing down or lessening the effects of the program. Our Goal is getting you back to work, play and feeling better.

We ask that you try to be on time for all appointments, being more than 15 minutes late may result in being asked to reschedule. No Shows and Cancellations without at least 24-hour notice will result in a \$25 fee added to your account.

Please try to take time to familiarize yourself with your insurance coverage as we cannot guarantee information provided by your insurance company is 100% accurate when we verify your benefits. The information provided does not constitute approval or guarantee payment, we file your insurance as a courtesy to you, but you are responsible for any and all charges when services are rendered.

NOTICE OF PATIENT INFORMATION PRACTICES

Kinect PT is required by law to protect the privacy of your health information, provide this notice about our information practices and follow all information practices that are described herein.

Kinect PT uses your health information primarily for treatment, obtaining payment for treatment, conducting internal administrative claims and evaluating the quality of care we provide. Kinect PT may use your personal information to contact you to provide appointment reminders. Kinect PT may use your personal health information for public health purpose, auditing, research studies, or emergencies without prior authorization. We provide information required by law. In other situations, Kinect PT are required to obtain written authorization before disclosing your health information. If you provide us written authorization, you may later revoke that authorization at any time to stop further disclosure.

You have the right to review and obtain a copy of your health information at any time with written authorization. You can request that we correct any inaccurate information or a list of instances where your personal information is to be disclosed for reasons other than treatment, payment, or other administrative purposes. You may request that we not use or disclose your personal information for treatment, payment or other administrative purposes except when specifically authorized by you.

When require by law or in an emergency Kinect PT will consider such request on a case-by-case basis, but the practice is not legally required to accept them. Kinect PT may change its policies at any time, and a new NOTICE will be provided. You can request a copy at any time.

If you are concerned that Kinect PT may have violated your privacy rights or you disagree with any decisions we have made regarding access or disclosure of your health information, please contact our practice manager at the address filed below. You may also send a written complaint to the US Department of Health and Human Services. For further information on Kinect PT Health Information practices please contact the following:

Kinect Physiotherapy- Wake Forest	Kinect Physiotherapy- Knightdale
843 Durham Road Suite 110, Wake Forest, NC, 27587 Phone: (919) 570 - 7080 Fax; (919) 570 - 7081 Email: contact@kinectptnc.com	4005 Village Park Drive, Knightdale, NC, 27545 Phone: (919)217-0113 Fax; (919) 217 - 0059 Email: contact@kinectptnc.com